

Increases to Park Entry, Camping and Attraction Fees & On-Line Campsite Booking System

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Coordinator, Visitor and Regional Services

CURRENT SITUATION

- **Fee increases approved through 06/07 budget process**
- **New fees take effect 1st September 2006**
- **4 parks to be added – Mt Augustus, Windjana, Tunnel Creek, King Leopold**
- **Fees will apply at 27 out of 96 national parks, and 1 conservation park**
- **PVS paying for new signs**

Welcome

A self registration system for Visitor and Camping Fees applies for all visitors.

These fees assist in conservation and park management, including the improvement of visitor facilities and services.

Visitor Fees - Day Pass

- \$10.00 per person vehicle (up to 8 legally seated people)
- \$5.00 per vehicle for others with valid Conservation Card
- \$5.00 per motorcycle
- \$4.00 per bus/coach passenger

Valid Conservation Cards for all fees:

- Seniors - Age Pension - Veterans Affairs - Companion Card
- Disability Support - Crown Allowance or Payment

Holder of Holiday, Annual All Parks, Annual Local and Gold Star Passes are exempt from these fees but are still required to register and display the Day Pass.

Upgrade to a Holiday, Annual All Parks, Annual Local or Gold Star Pass by presenting your Day Pass within seven days of purchase and you will receive that value off the cost. These passes are available from CALM Offices and selected Tourist Outlets and Visitor Centres throughout the State during normal office hours.

Camping Fees per night

- \$6.00 per adult
- \$2.00 per school aged child (under 16)
- \$4.00 per Conservation Card holder

Your Day Pass, Holiday, Annual All Parks, Annual Local and Gold Star Passes do not include camping fees. You are required to pay camping fees for each night of your stay. You only need purchase a Day Pass for the first night of your stay.

To register:

1. Take a fee registration envelope from the container and complete the required details.
2. Detach envelope, insert the correct fee for Day Pass and/or Camping within, seal and deposit in the fee container. If paying by cheque, make payable to The Executive Director, Department of Conservation and Land Management.
3. Display the Pass on your vehicle dashboard or attached to your tent.



DEC's PARK FEE SYSTEM

RECENT HISTORY

- Fees expanded to other parks in 1998
- Fees last increased in July 2000
- Fee removed from LNNP in 2001
- Cabinet submission for expansion of fees to 8 new parks – 2002; was referred to ERC
- Submission to ERC to expand fees to 4 new parks – 2003

COST RECOVERY

- Ministerial approval required for less than full cost recovery
- Cost recovery from national park entry fees – approx 20%
- Overall PVS cost recovery - approx. 20%
- PVS revenue target \$20 million by 2015; currently \$8.7 million

GROWTH IN RESERVES

25.4 million hectares of the State's lands and waters



GROWTH IN VISITORS

Nearly 11 million visits in 2004/05

GROWTH IN PVS REVENUE



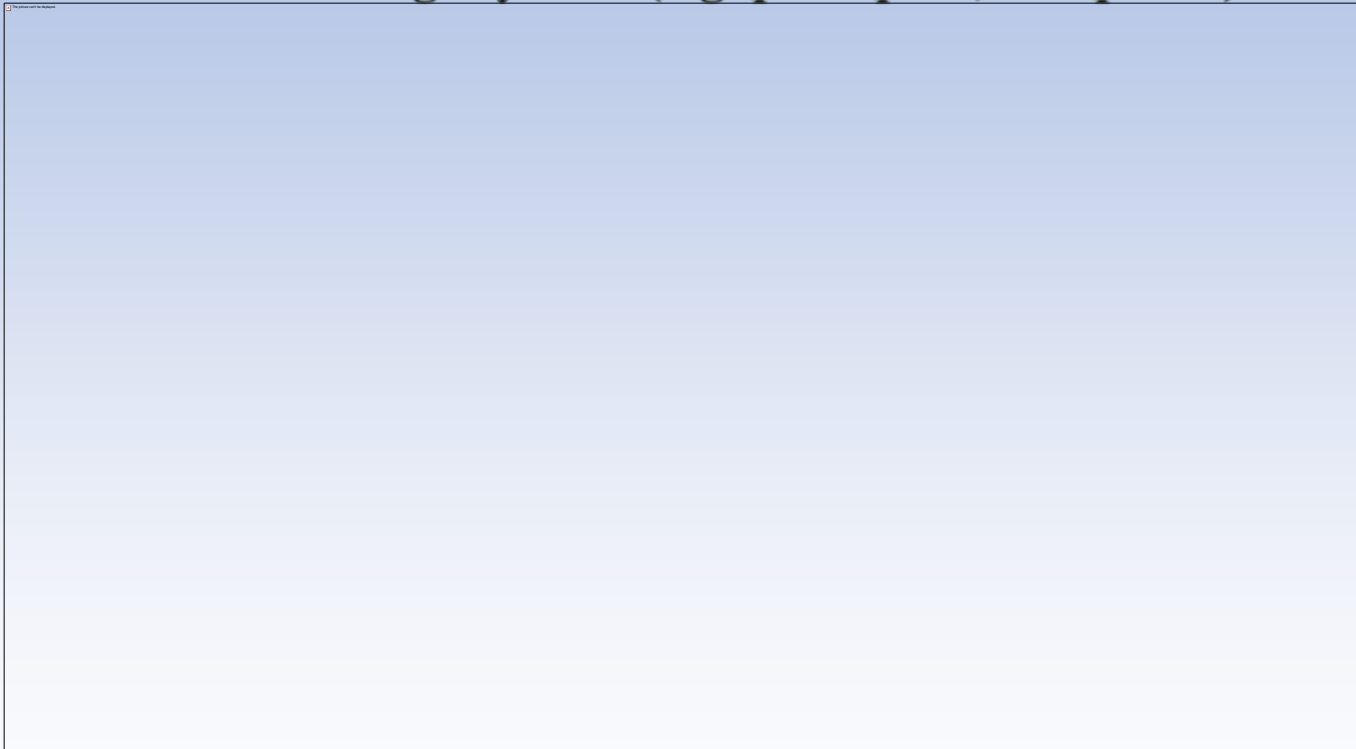
\$2,827,062

VISITOR SATISFACTION SURVEY 2005

Survey period from July 2004 – May 2005

VALUE FOR MONEY

Response to statement in survey: “I received value for money for the fees paid to CALM during my visit (e.g. park pass, camp fees).”



1- Strongly Disagree

7- Strongly Agree

Categories 5 - 7 reflect those that agreed they had received value for money
- 81.8% of all respondents were in these categories.

Australian Comparisons



WA Comparisons



CAMPING FEES

	Old fee	New fee
<u>Basic facilities</u> , per person, per night		
Adult	\$5.00	\$6.50
School age child under 16	\$2.00	\$2.00
Concession	n/a	\$4.50
<u>With Facilities</u> , per person, per night		
Adult (<i>Old fee</i> : 1-2 people - \$12.50; additional adult - \$5.50)		\$7.50pp
School age child under 16 (<i>Old fee</i> : additional child under 16 - \$2)		\$2.00
Concession	n/a	\$5.50
Purnululu, Windjana Gorge NP and King Leopold Range CP		
Adult	\$9.00	\$10.00
School age child under 16	\$2.00	\$2.00

Entry Fees

	Old Fee	New Fee
Daily per vehicle – up to 8 seated people	\$9.00	\$10.00
Motorbike and Concession* for daily entry	\$3.00	\$5.00
Bus Passenger - commercial tour or social	\$3.40	\$4.00
(this fee will not apply to Tour Operators until 1/6/07)		
Concession* Bus Passenger (not commercial)	\$1.00	\$ 1.50

* New concession recipients applicable

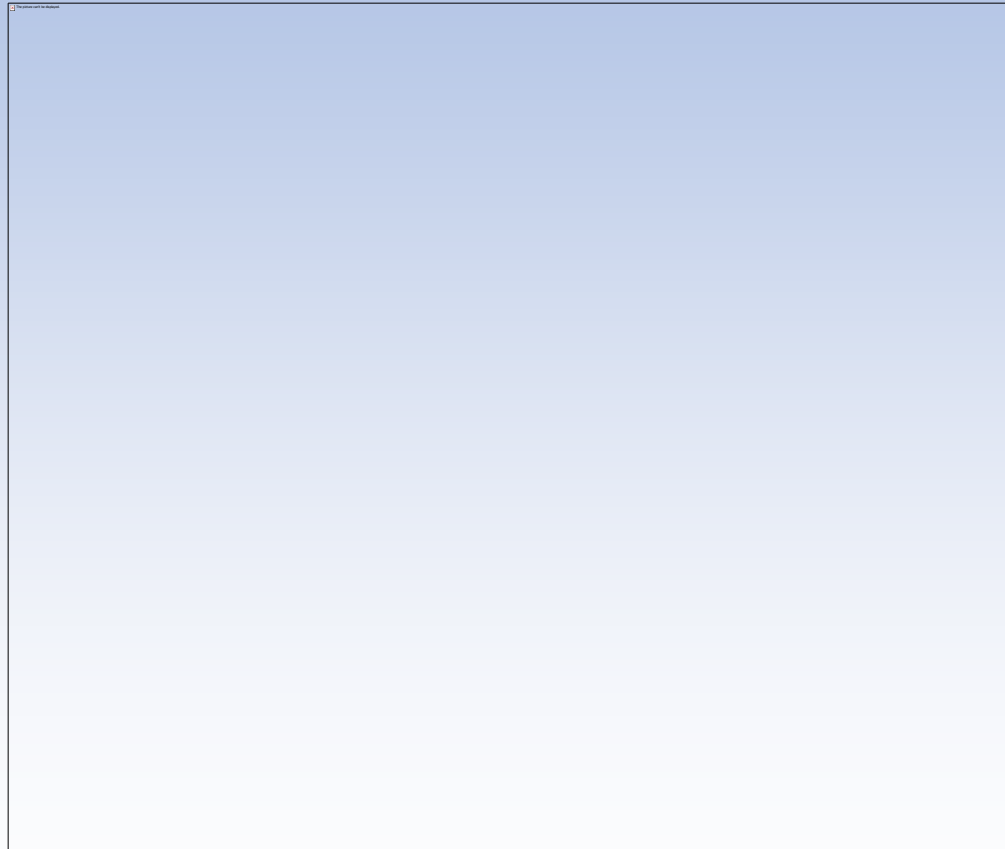
THE FUTURE

- **Fee reviews as part of budget submission process**
- **Treasury propose more regular fee reviews**
- **Implications:**
 - **replacing signs every 2 years?**
 - **re-printing fee brochures and camping/entry fee envelopes every 2 years?**
 - **having smaller increments for fee increases?**

THE FUTURE

- **What to do?**
- **On-line campsite booking system -
benefits of pre-payments**
- **Marketing of park passes - developing a
new pass system**

NatureBase 2: Prototype Campground Booking System



Proposed Online Campsite Booking System



The daily
line-up
at
Cape
Range
National
Park

05/08/2004

Proposed Online Campsite Booking System

This is a circus,
just wait until I
see a CALM
officer.....Grrrrrr.

People
start
queuing at
5am or
even
overnight

05/08/2004



Background

- Working group set up to investigate.
- Feedback sought from Regions/Districts.
- Property management software found for new NatureBase site.
- Installed and test data entered



Booking System Trial

- Leeuwin-Naturaliste NP (Conto's)
- Karijini
- Lane-Poole Reserve
- Cape Range
- Others if / when required

Benefits of On-line Bookings

- Payment up-front of camping/entry fees, either on-line or over the counter.
- Park staff don't have to carry large sums of cash.
- Meeting visitor expectations - individuals, groups, tour operators.
- Assists management - knowledge of bookings in advance.



- National Parks
- Marine Parks and Reserves
- Regional Parks
- Conservation Parks
- Industry Information



Select "Online Bookings" from dropdown menu

- Quick Links
- Minister for the Environment; Science
 - Fire Management
 - Healthy Parks, Healthy People
 - Have Your Say!

Admin Login

Bookmark Us

- Bookmark Website
- Bookmark Page

User Login

Username:

Password:

Remember me

Login

Lost Password?

Create Account

Welcome to the new look NatureBase

Last Modified: Wed

NatureBase was launched in July 1996 with just 64 pages of information. Since then it has grown tremendously and now holds the equivalent of 500 pages of information. The time has come for a change, so NatureBase now has a new look that will make it easier to find the information you need.

[Read more...](#)

State Government adds \$1million to cane toad fight

Last Modified: Wednesday, 07 September 2005

The State Government has upped the ante in the fight against cane toads by injecting a further \$1million into the campaign.

[Read more...](#)

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Media Releases

- [Eastern States conservation staff learn from CALM](#)
- [Summer firewood areas in the Perth hills](#)
- [Wet spring slows burning program](#)

Syndicate

[RSS 0.91](#)

[RSS 1.0](#)

[RSS 2.0](#)

[ATOM 0.3](#)

[OPML](#) [SHARE IT!](#)



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NatureBase

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- ... Travellers' Forum
- ... What's On?
- ... Events

Community

- + News
- + Shop

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Campground Bookings

An online visitor's guide & booking system for Western Australia's camping grounds

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Search

Region Features Description Availability Accom. type Test Search

Find A Campsite By Region - Search by **Clicking on a map region**, or from the **listings** shown.

Once selected, you will be shown all available options below the map



Region Search

List of Regions:

- [Western Australia](#)
- [South Coast](#)
- [Pilbara](#)
- [Goldfields](#)

List of Towns:

- [Dwellingup](#)
- [Cape Range National Park](#)
- [Cape Range National Park](#)
- [Margaret River](#)

Select a region
from the map

- Marine Parks and Reserves
- Regional Parks
- Conservation Parks
- Industry Information
- Camping
 - CampFinder
 - Online Bookings
 - Accommodation
- Nearer to Nature
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Reveals a list of campgrounds – in this case at Icy Creek

Icy Creek

Rating: ★★☆☆

Photo	Location	Info
	Dwellingup	

[Click for more information](#)

Click for more information

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Parks & Recreation

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Thursday, 29 December 2005

R+ R- RESET

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Campground Bookings

An online visitor's guide & booking system for Western Australia's camping grounds

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Search

[Region](#) [Features](#) [Description](#) [Availability](#) [Accom. type](#) [Test Search](#)

Campground: Icy Creek

Rating: ★★☆☆



Opens the full page for Icy Creek and shows all sites and huts offered

Location Information

Available Campsites in this area

Preview	Number	Type	Name	Disabled access?	Max people	Availability
	1	Hut	Hut 1	No	10	Availability
	2	Hut	Hut 2	No	10	Availability
	3	Hut	Hut 3		10	Availability
	4	Hut	Hut 4	No	10	Availability
	5	Hut	Hut 5	No	10	Availability
	6	Hut	Hut 6	No	10	Availability
	VH1	Rotunda	Vicking Hut	No	50	Availability

And shows pic and further details

Click here for availability

Campsite Information


Number	Type	Name	Disabled access?	Max people
1	No	Hut 1	No	10



Ablution Block

ver1.0

Click on a free date to view the booking form.

Available for bookings Occupied/Not available Provisional bookings 

December 2005						
Su	Mo	Tu	We	Th	Fr	Sa
27	28	29	30	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

March 2006						
Su	Mo	Tu	We	Th	Fr	Sa
26	27	28	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	1

January 2006						
Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31	1	2	3	4

April 2006						
Su	Mo	Tu	We	Th	Fr	Sa
26	27	28	29	30	31	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	1	2	3	4	5	6

February 2006						
Su	Mo	Tu	We	Th	Fr	Sa
29	30	31	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	1	2	3	4

May 2006						
Su	Mo	Tu	We	Th	Fr	Sa
30	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	1	2	3

Now displays
calendars showing
availability.

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Prototype Campground Booking System

- By selecting the dates, you can make a booking.
- Payment gateway is currently being developed.
- It also provides an admin backend so regions/districts can see who is booked in and when.

