

Data Collection & Remote Monitoring of Commercial Tour Operators

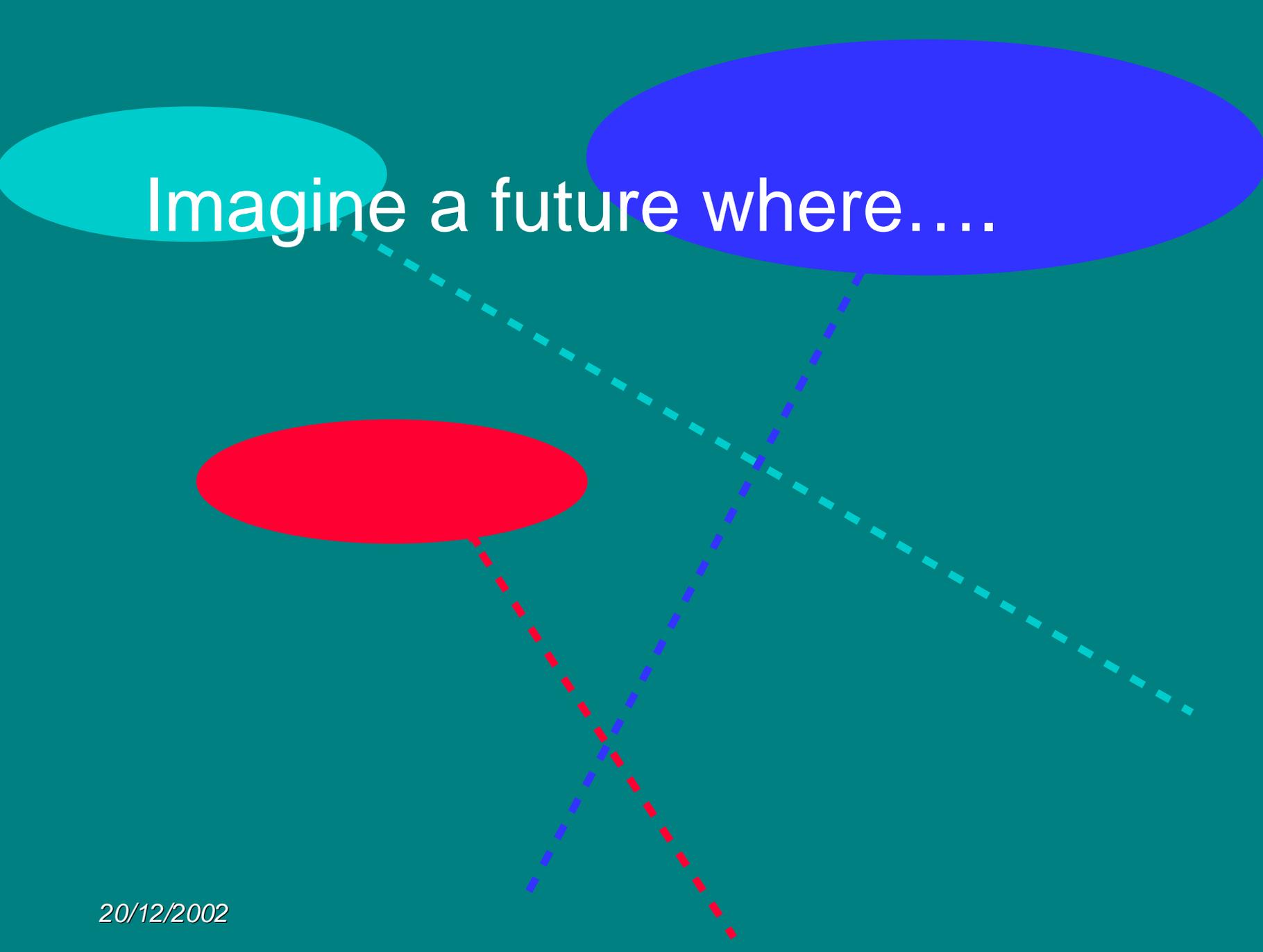
Colin Ingram

Matt Cavana

Park Policy and Services

CALM

Imagine a future where....

The image features a dark teal background. At the top, there are two overlapping ovals: a cyan one on the left and a blue one on the right. The text "Imagine a future where...." is written in white across the middle of these two ovals. Below the cyan oval is a red oval. Three dashed lines connect the ovals: a cyan line from the cyan oval to the right edge of the frame, a blue line from the blue oval to the bottom edge, and a red line from the red oval to the bottom edge. The lines cross each other in the lower half of the image.

Imagine a future where....

- Data on the movement of all CTO vessels & vehicles is captured and held in RATIS

Imagine a future where....

- Data on the movement of all CTO vessels & vehicles is captured and held in RATIS
- CTO's actively support and manage their own monitoring

Imagine a future where....

- Data on the movement of all CTO vessels & vehicles is captured and held in RATAIS
- CTO's actively support and manage their own monitoring
- Invoicing of CTO's park entry fees is automated.

Imagine a future where....

- Data on the movement of all CTO vessels & vehicles is captured and held in RATAIS
- CTO's actively support and manage their own monitoring
- Invoicing of CTO's park entry fees is automated.
- Data from Metro Count modules requires no field collection

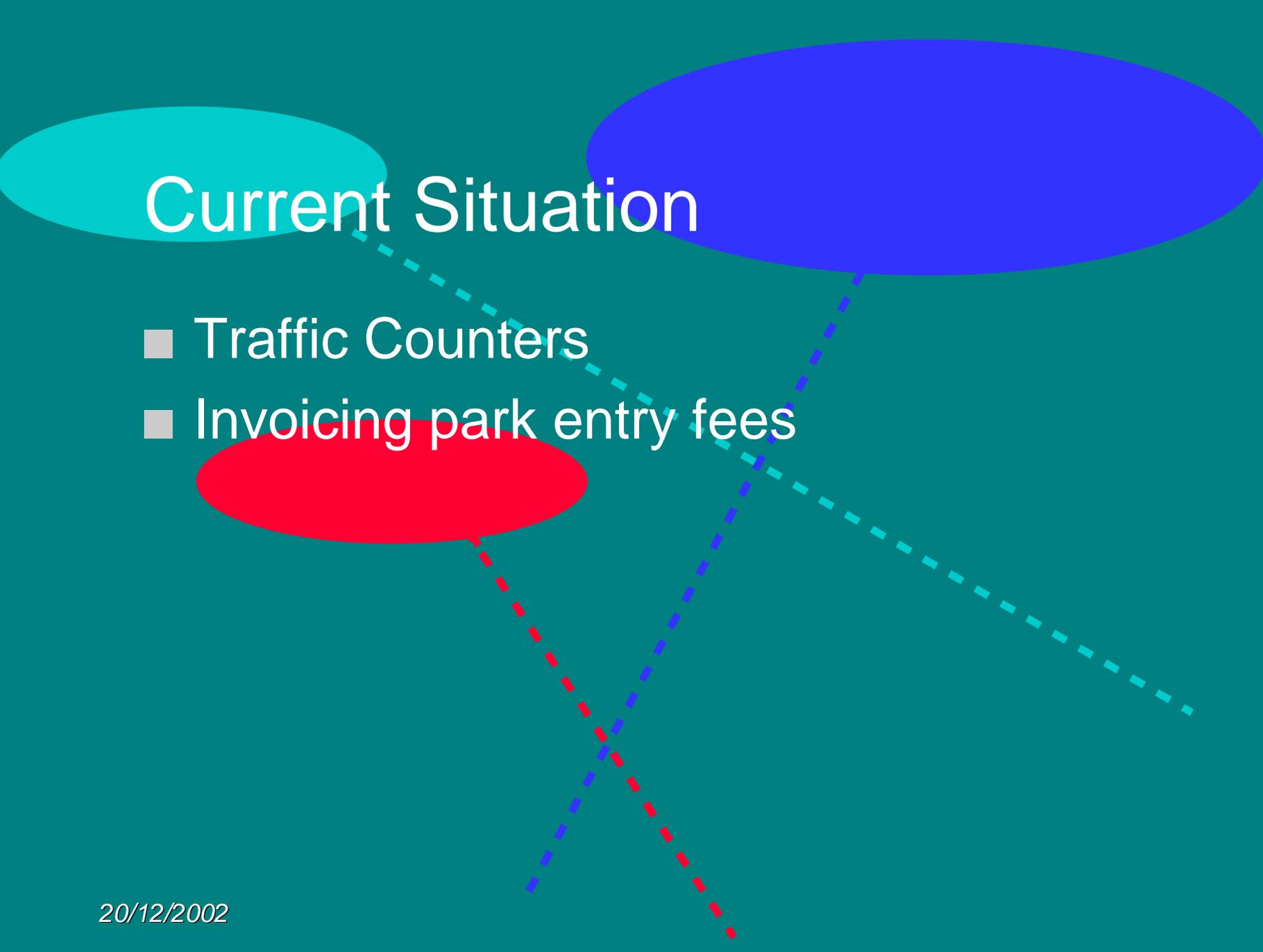
Current Situation

The diagram consists of three colored ovals: a cyan oval on the left containing the text 'Current Situation', a blue oval on the top right, and a red oval on the bottom left. Three dashed lines connect the ovals: a cyan line from the cyan oval to the blue oval, a blue line from the blue oval to the red oval, and a red line from the red oval to the cyan oval. The lines cross each other, forming a triangular shape.

Current Situation

- Traffic Counters

Current Situation



- Traffic Counters
- Invoicing park entry fees

Current Situation

```
graph TD; A([Current Situation]) -.- B([Blue Oval]); A -.- C([Log Books]); B -.- C;
```

- Traffic Counters
- Invoicing park entry fees
- Log Books

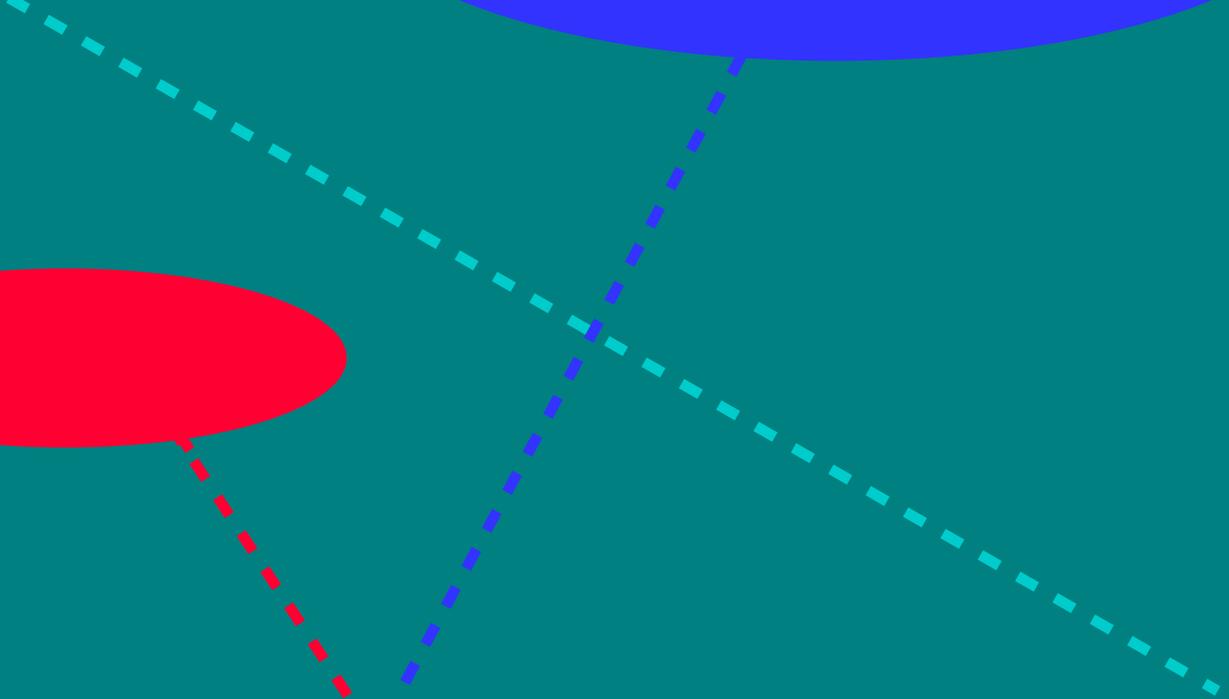
Current Situation

- Traffic Counters
- Invoicing park entry fees
- Log Books
- CTO movements

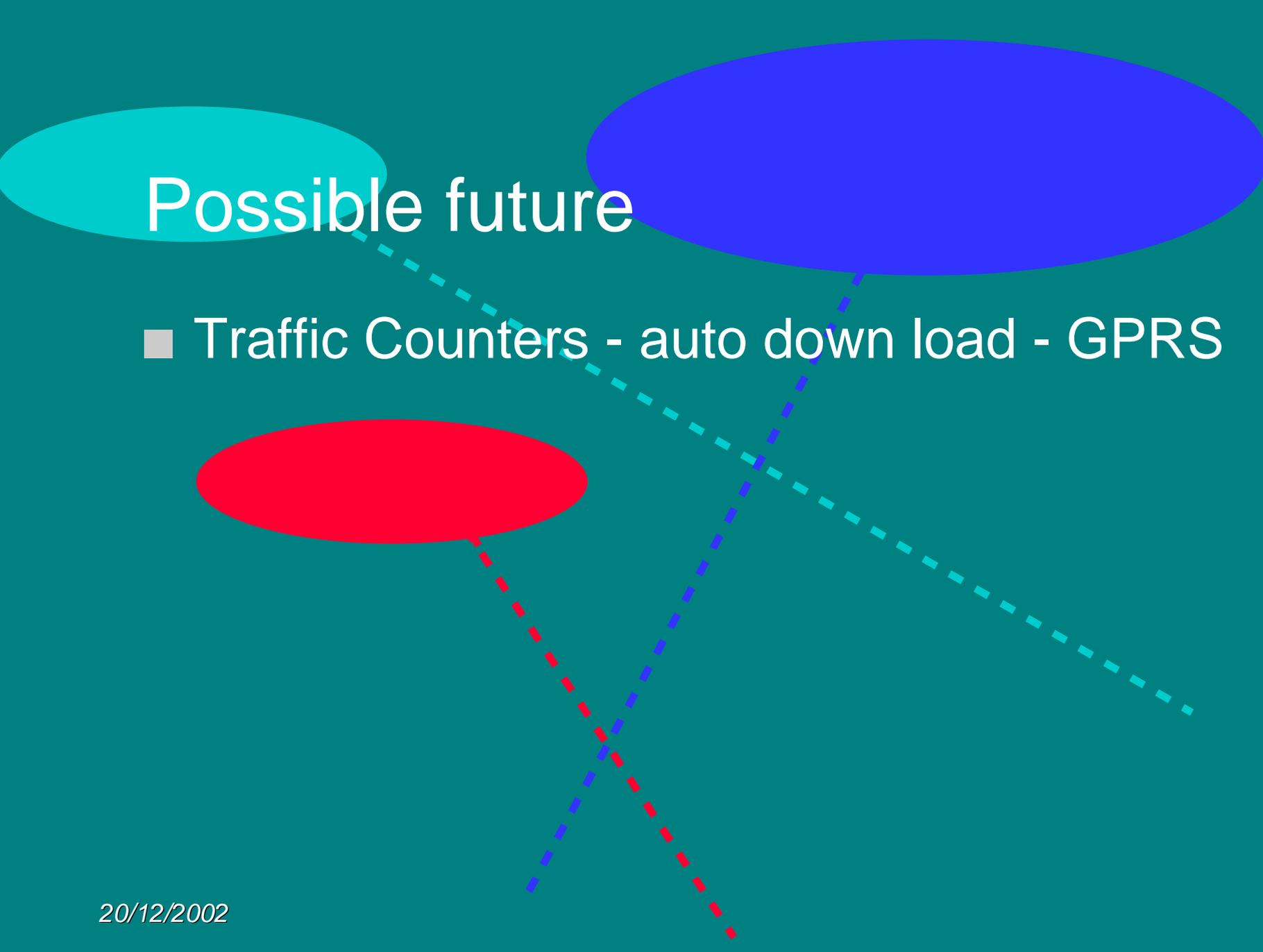
Current Situation

- Traffic Counters
- Invoicing park entry fees
- Log Books
- CTO movements
- CTO visitor numbers and activities

Possible future



Possible future



- Traffic Counters - auto down load - GPRS

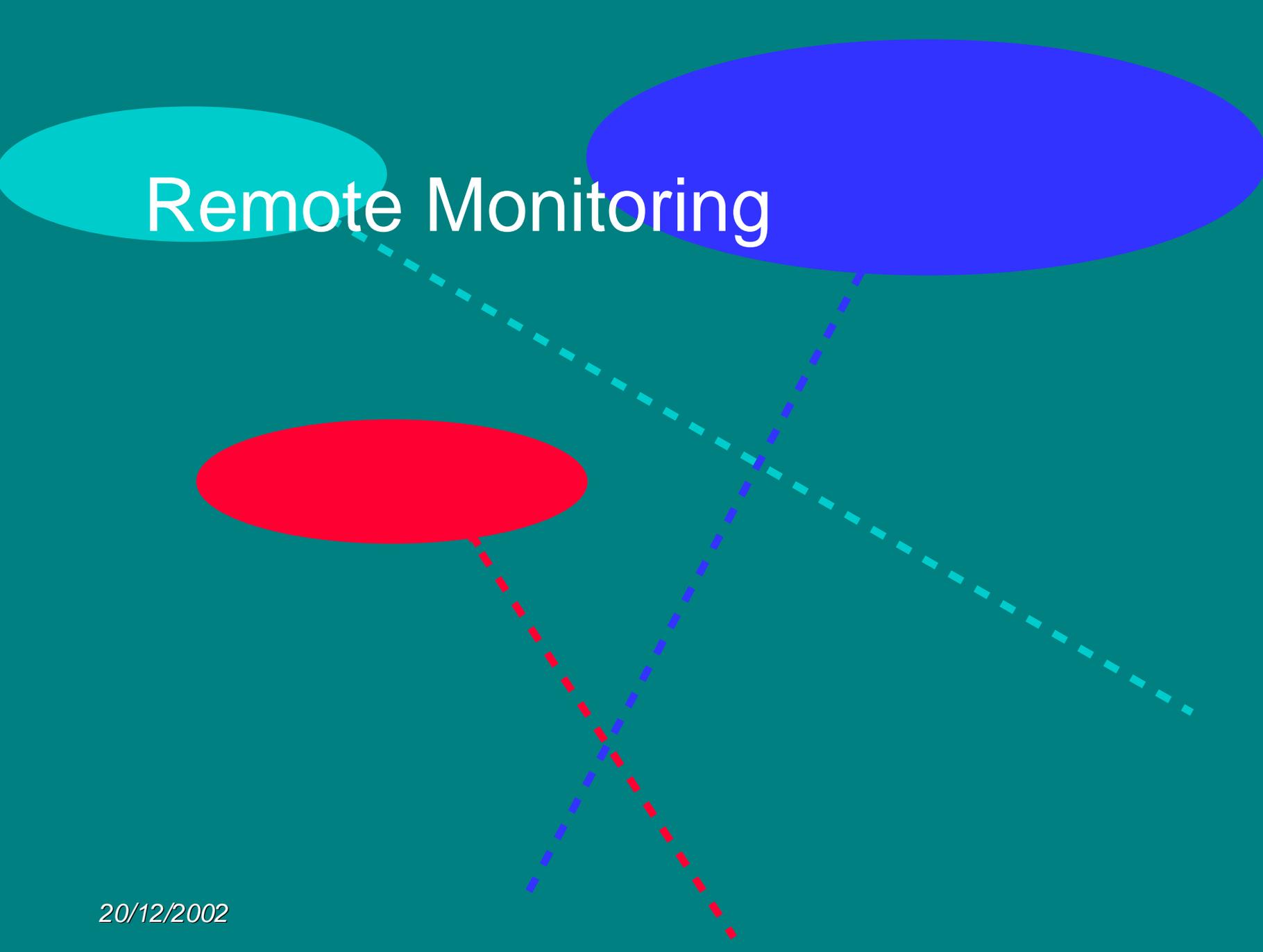
Possible future

- Traffic Counters - auto down load - GPRS
- Invoicing park entry fees - SMS

Possible future

- Traffic Counters - auto down load - GPRS
- Invoicing park entry fees - SMS
- Electronic Log Books - SMS or GPRS
 - CTO movements - GIS (GSM & CDMA)
 - CTO visitor numbers and activities

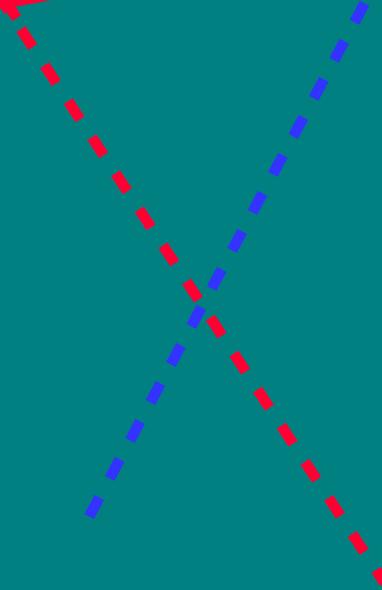
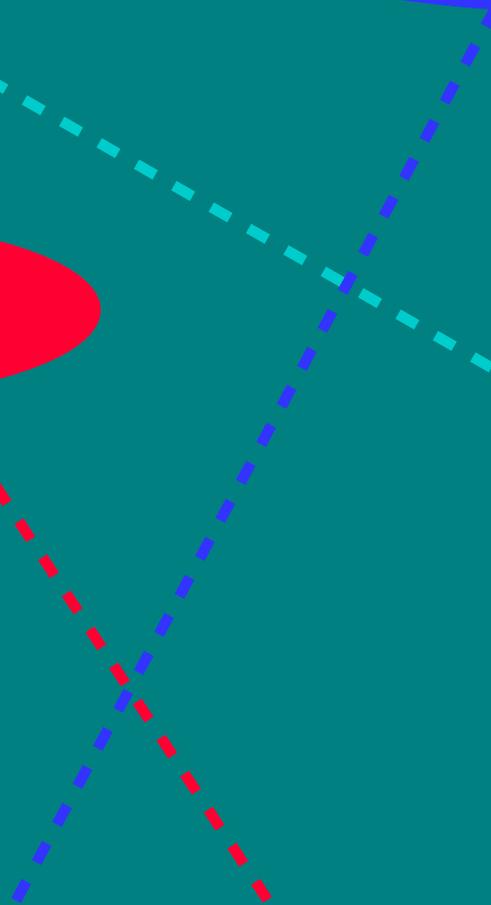
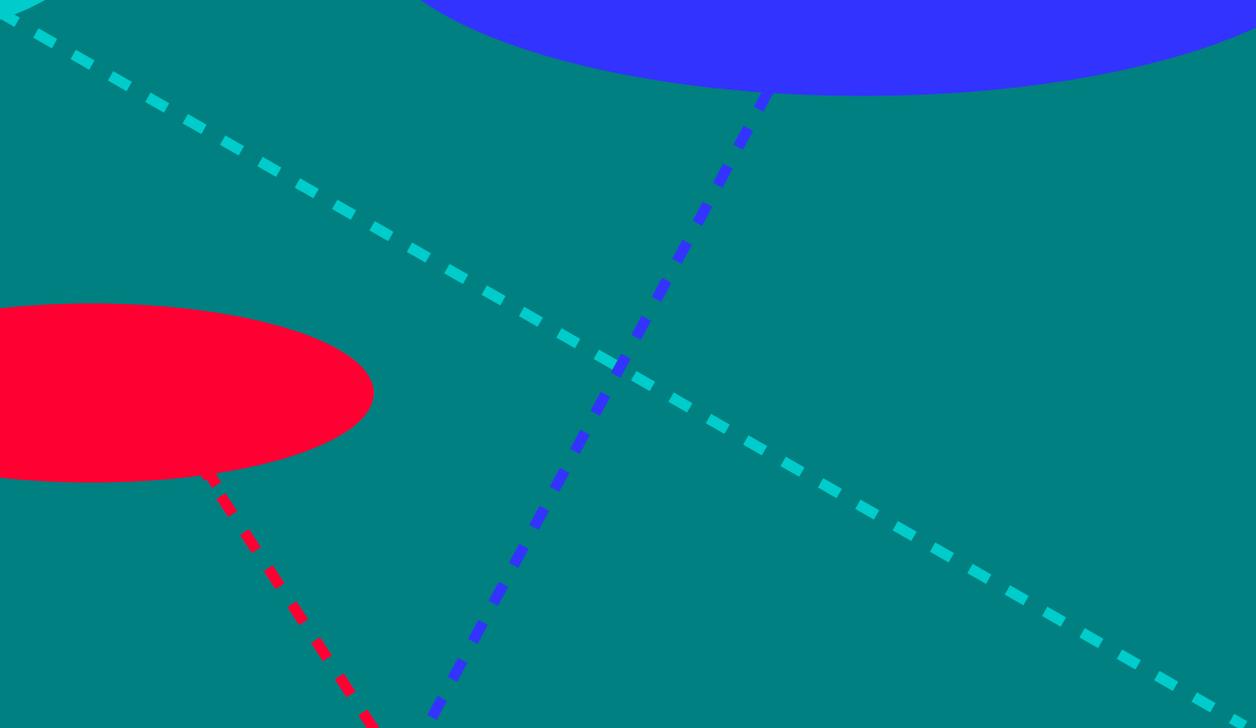
Remote Monitoring

The diagram features three colored ovals: a cyan oval on the left, a blue oval on the top right, and a red oval on the bottom left. Three dashed lines connect these ovals: a cyan dashed line from the cyan oval to the blue oval, a blue dashed line from the blue oval to the red oval, and a red dashed line from the red oval to the cyan oval. The lines cross each other, forming a triangular shape.

Remote Monitoring

- Driven by industry
 - competition
 - efficiency and cost savings
 - quality assurance
 - Insurance and public liability
 - customer service
 - environmental management

Team

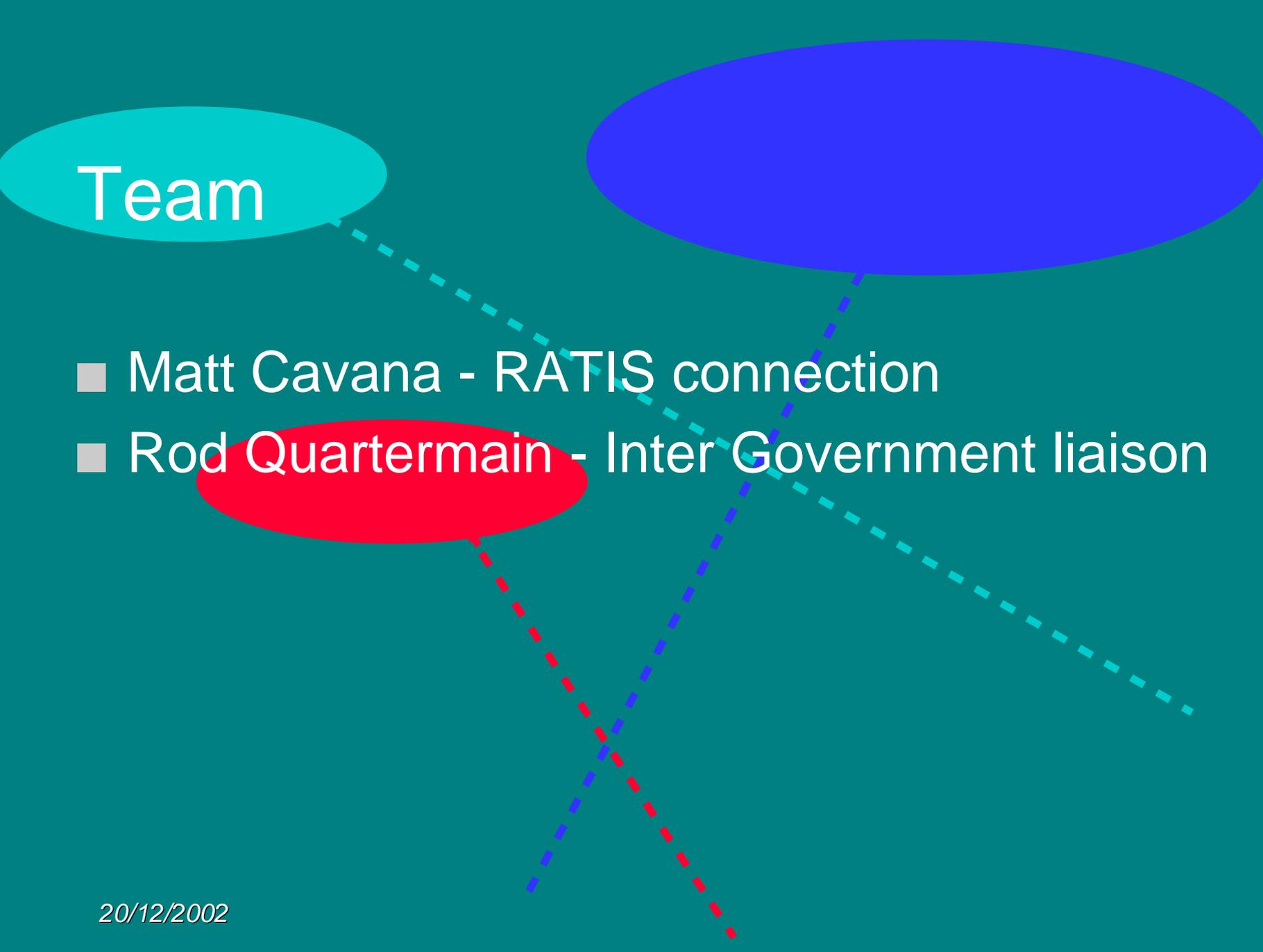


A diagram on a teal background featuring three ovals: a cyan one at the top left containing the word 'Team', a blue one at the top right, and a red one at the bottom left. A dashed cyan line connects the cyan oval to the right side of the frame. A dashed blue line connects the blue oval to the bottom of the frame. A dashed red line connects the red oval to the bottom of the frame. The lines cross each other.

Team

■ Matt Cavana - RATIS connection

Team



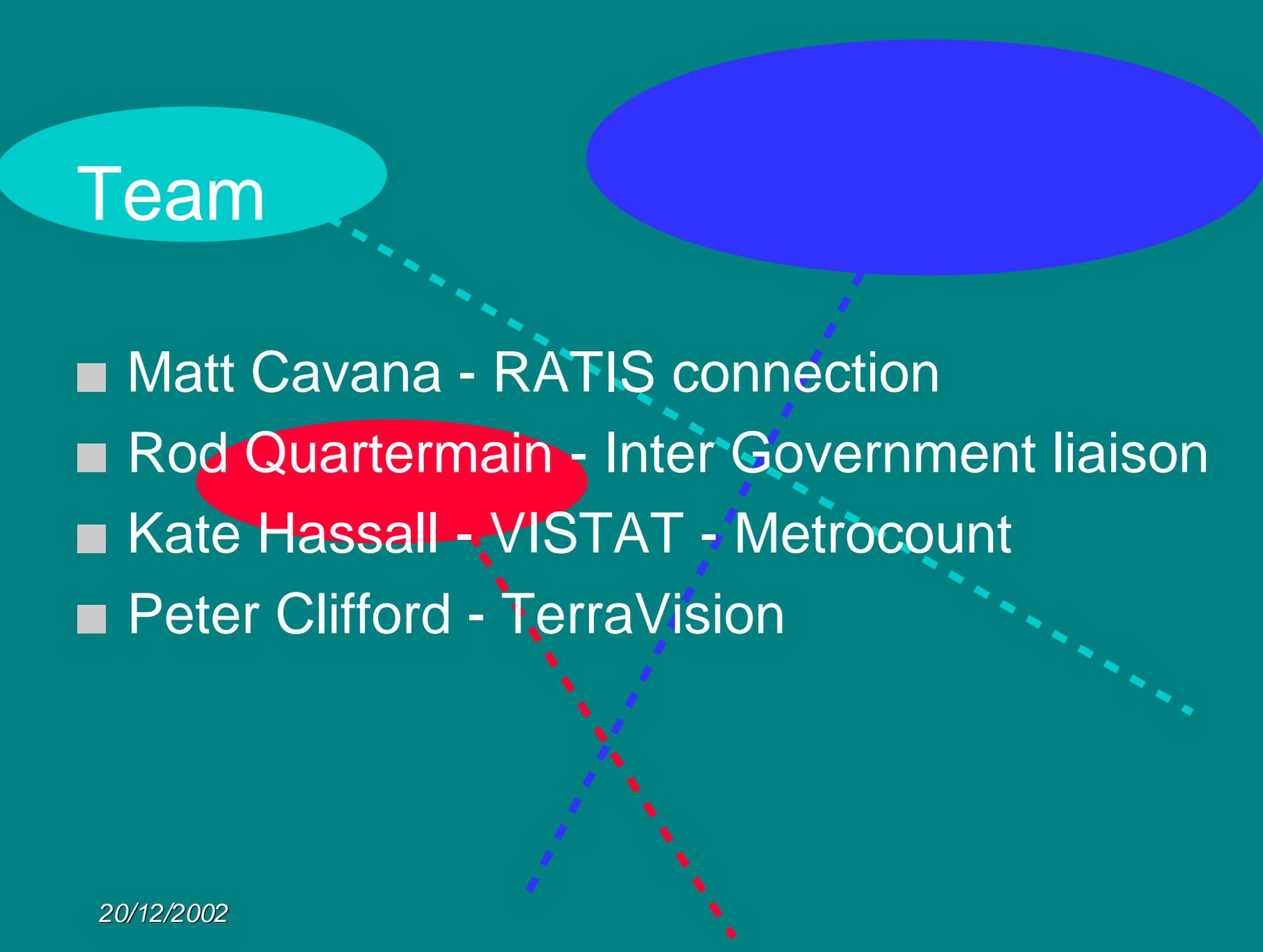
- Matt Cavana - RATIS connection
- Rod Quartermain - Inter Government liaison

Team

```
graph TD; Team([Team]) -.-> Item1[■ Matt Cavana - RATIS connection]; Team -.-> Item2[■ Rod Quartermain - Inter Government liaison]; Team -.-> Item3[■ Kate Hassall - VISTAT - Metrocount]; Team -.-> BlueOval([Large Blue Oval]);
```

- Matt Cavana - RATIS connection
- Rod Quartermain - Inter Government liaison
- Kate Hassall - VISTAT - Metrocount

Team



- Matt Cavana - RATIS connection
- Rod Quartermain - Inter Government liaison
- Kate Hassall - VISTAT - Metrocount
- Peter Clifford - TerraVision

Team

```
graph TD; Team([Team]) -.-> BlueOval([Large Blue Oval]); Team -.-> List[Team Members]; List -.-> RedOval([Red Oval]);
```

- Matt Cavana - RATIS connection
- Rod Quartermain - Inter Government liaison
- Kate Hassall - VISTAT - Metrocount
- Peter Clifford - TerraVision
- Peter Langmead - Pocket Phone

Team

```
graph TD; Team([Team]) -.- Blue([Blue]); Team -.- List[Team Members]; Team -.- Red([Red]);
```

- Matt Cavana - RATIS connection
- Rod Quartermain - Inter Government liaison
- Kate Hassall - VISTAT - Metrocount
- Peter Clifford - TerraVision
- Peter Langmead - Pocket Phone
- Colin Ingram - Coordinator

Glossary

- CDMA - **C**ode **D**ivision **M**ultiple **A**ccess
- CTO - **C**ommercial **T**our **O**perator
- ECERS - **E**lectronic **C**atch & **E**ffort **R**eporting **S**ystem
- GPRS - **G**roup **P**acket **R**adio **S**witching
- GPS - **G**lobal **P**ositioning **S**ystem
- GSM - **G**lobal **S**ystem for **M**obile communication
- PDA - **P**ersonal **D**igital **A**ssistant
- RATIS - **R**ecreation and **T**ourism **I**nformation **S**ystem
- SMS - **S**hort **M**essage **S**ervice
- TOMS - **T**our **O**perator **M**onitoring **S**ystem



**ECERS Sent
Via INMARSAT**



**Fishing
Vessel**



**Office/Home
System**

**ECERS Sent
Through Email
Via Internet**



**Fisheries
Department
System**

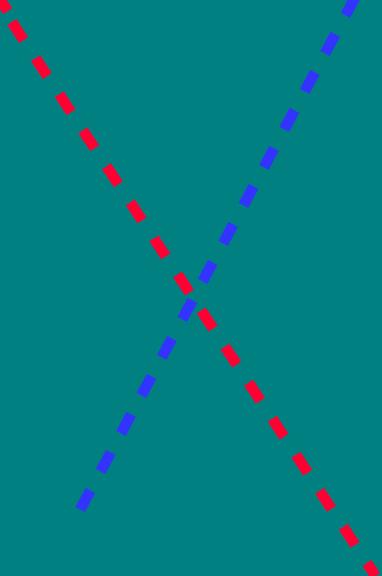
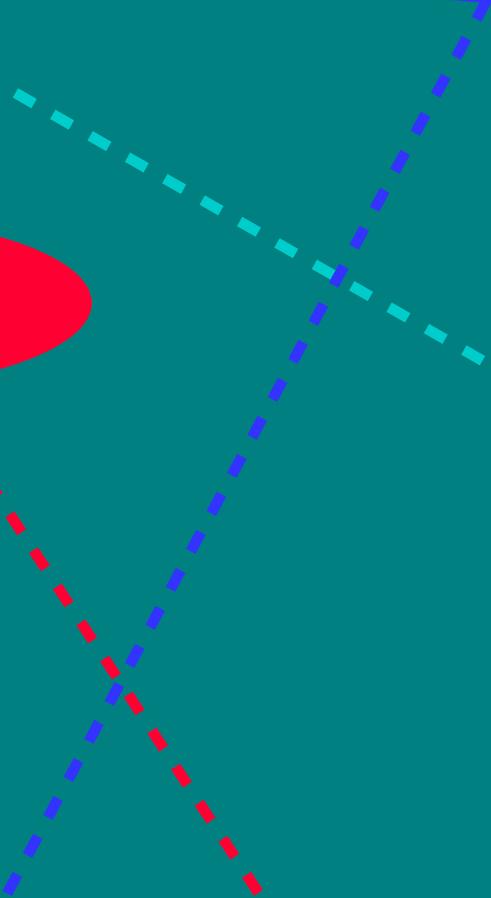
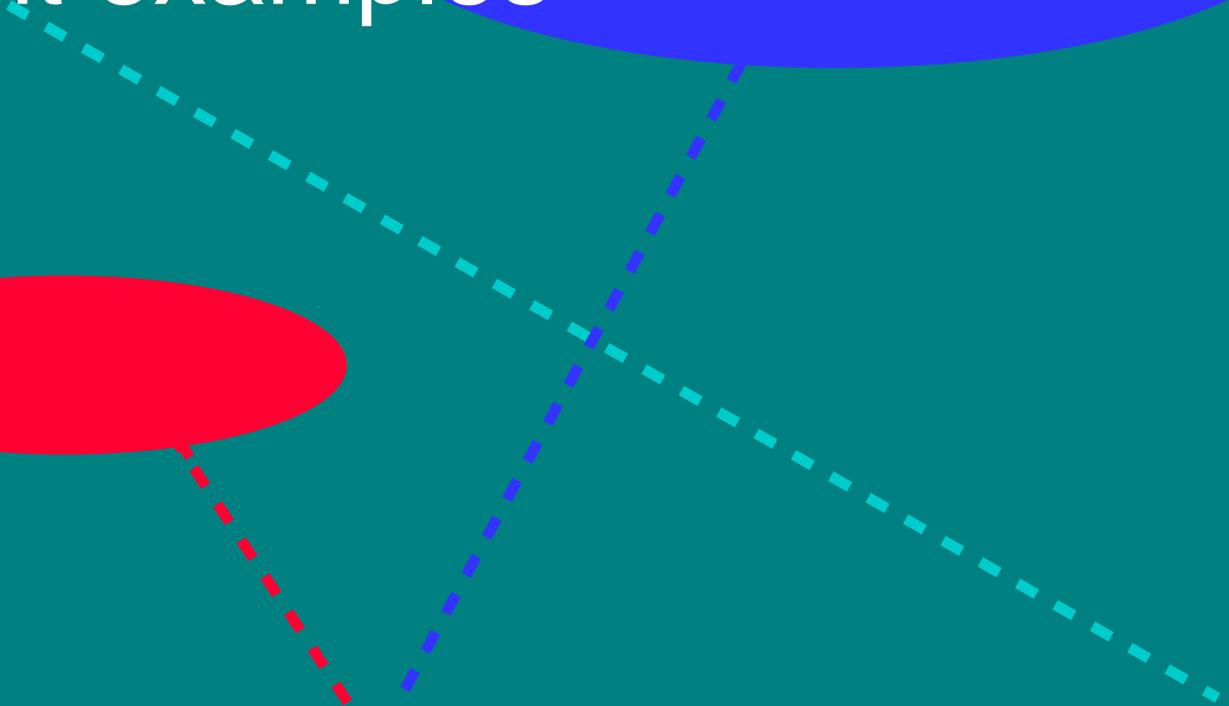


LES

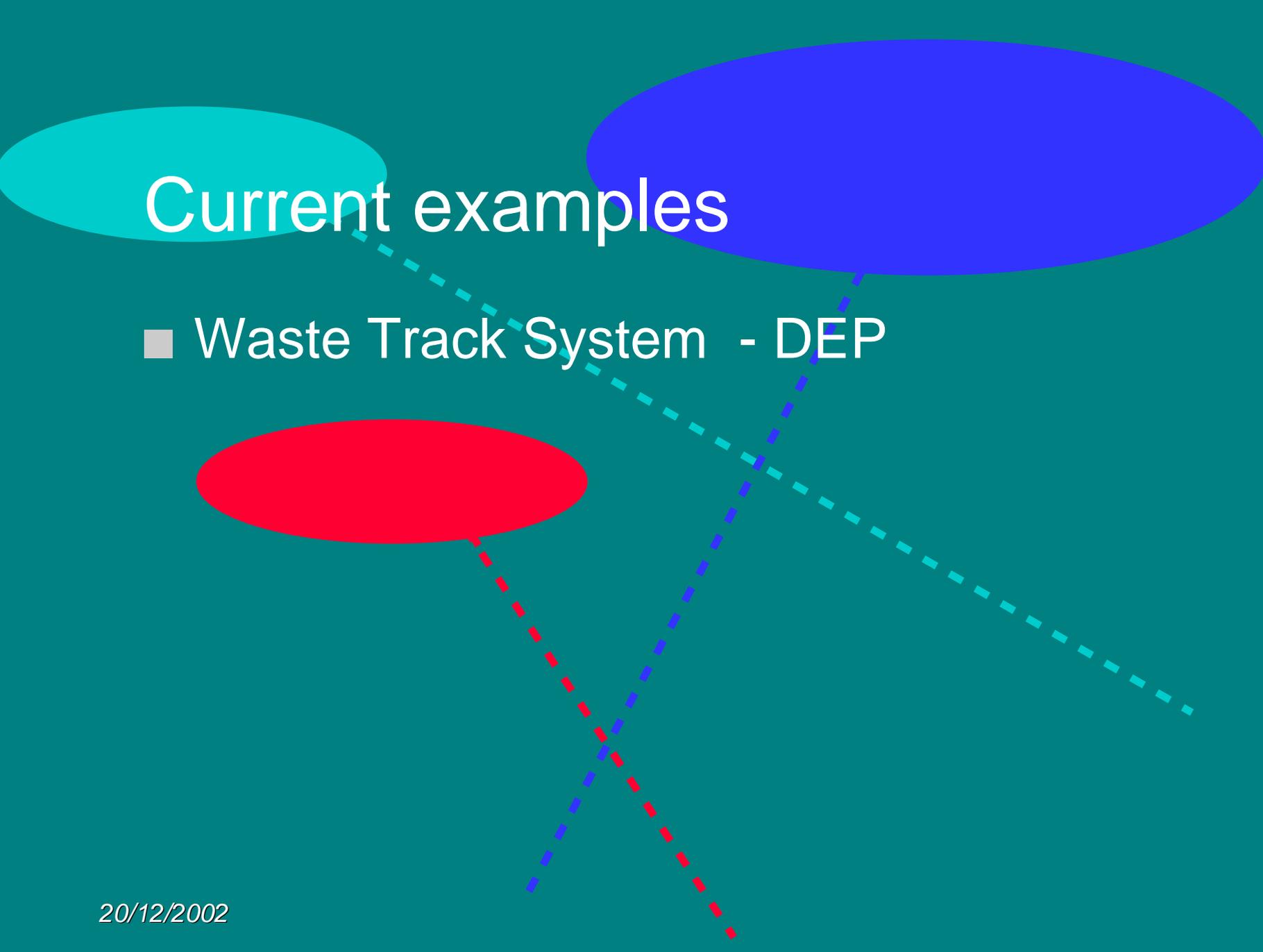
**SatLink
Gateway**



Current examples



Current examples



- Waste Track System - DEP

Current examples

- Waste Track System - DEP
- CAT Bus System

Current examples

- Waste Track System - DEP
- CAT Bus System
- Qld Fisheries - ECERS

Current examples

- Waste Track System - DEP
- CAT Bus System
- Qld Fisheries - ECERS
- Hire Cars

Current examples

- Waste Track System - DEP
- CAT Bus System
- Qld Fisheries - ECERS
- Hire Cars
- Refrigerated Trucks and Vans

Current examples

- Waste Track System - DEP
- CAT Bus System
- Qld Fisheries - ECERS
- Hire Cars
- Refrigerated Trucks and Vans
- Vehicle management systems

New Edit Save Send

May 2001

Mon	Tue	Wed	Thu	Fri	Sat	Sun
30	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

June 2001

Mon	Tue	Wed	Thu	Fri	Sat	Sun
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

July 2001

Mon	Tue	Wed	Thu	Fri	Sat	Sun
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5

Today: 11/05/01

East Coast Trawl Fishery Log

OT07

Date: 11/05/01 Boat Mark: BN1 BoatName

Activity: Fishing

Position of Most Catch

Lat: 32° 00.000'S

Long: 117° 30.000'E

Effort

Start Time: 1:00 PM

Time trawled: 1.00 hr

Depth: 35 m

Catch List

Species	Qty	Units
Other Scallops (discarded)	5	baskets
Moreton Bay Bugs (Mud Bugs)	10	kg
Balmain Bugs	15	kg
Barking Crayfish	20	kg

Show All

Comment: Demonstration

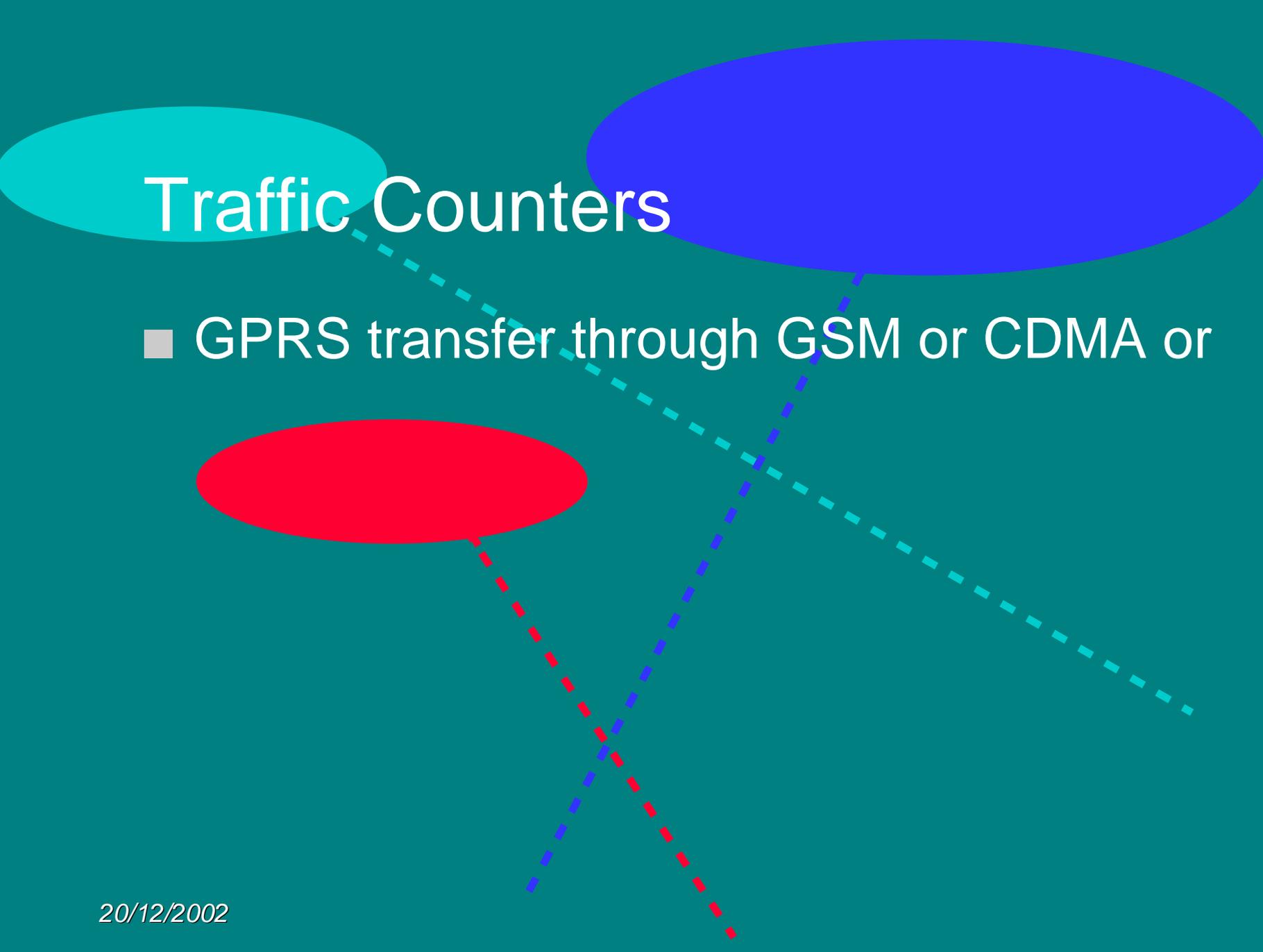
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Status:

Traffic Counters

The diagram features three colored ovals: a cyan oval on the left containing the text 'Traffic Counters', a blue oval on the top right, and a red oval on the middle left. Three dashed lines connect these ovals: a cyan line from the cyan oval to the bottom right, a blue line from the blue oval to the bottom center, and a red line from the red oval to the bottom center. The lines cross each other in a complex pattern.

Traffic Counters



- GPRS transfer through GSM or CDMA or

Traffic Counters

- GPRS transfer through GSM or CDMA or
- Automated schedules for transfer

Traffic Counters

- GPRS transfer through GSM or CDMA or
- Automated schedules for transfer
- Direct to RATIS

Log Books & Invoicing

The diagram consists of three colored ovals: a cyan oval on the left, a blue oval on the top right, and a red oval on the bottom left. Three dashed lines connect the ovals in a triangular pattern: a cyan dashed line from the cyan oval to the blue oval, a blue dashed line from the blue oval to the red oval, and a red dashed line from the red oval to the cyan oval.

Log Books & Invoicing

- G3 Mobile Phones

Log Books & Invoicing

- G3 Mobile Phones
- TOMS (Log book Email)

Log Books & Invoicing

- G3 Mobile Phones
- TOMS (Log book Email)
- GPRS transfer through GSM or CDMA

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Log Books & Invoicing

- G3 Mobile Phones
- TOMS (Log book Email)
- GPRS transfer through GSM or CDMA
- Automated schedules for data transfer
- Direct to RATIS, ORACLE, et al

Log Books & Invoicing

- G3 Mobile Phones
- TOMS (Log book Email)
- GPRS transfer through GSM or CDMA
- Automated schedules for data transfer
- Direct to RADIUS, ORACLE, et al
- Automated reminders

Log Books & Invoicing

- G3 Mobile Phones
- TOMS (Log book Email)
- GPRS transfer through GSM or CDMA
- Automated schedules for data transfer
- Direct to RADIUS, ORACLE, et al
- Automated reminders
- Rules required

Monitoring

Monitoring

- Black Box with GPS

Monitoring

- Black Box with GPS
- TOMS with PDA or laptop

Monitoring

```
graph TD; A([Monitoring]) -.-> B[Black Box with GPS]; A -.-> C[TOMS with PDA or laptop]; D([Blue Oval]) -.-> E[GPRS through GSM, CDMA or satellite]; F([Red Oval]) -.-> E;
```

- Black Box with GPS
- TOMS with PDA or laptop
- GPRS through GSM, CDMA or satellite

Monitoring

- Black Box with GPS
- TOMS with PDA or laptop
- GPRS through GSM, CDMA or satellite
- Automated schedules for data transfer

Monitoring

- Black Box with GPS
- TOMS with PDA or laptop
- GPRS through GSM, CDMA or satellite
- Automated schedules for data transfer
- Direct to monitor/server

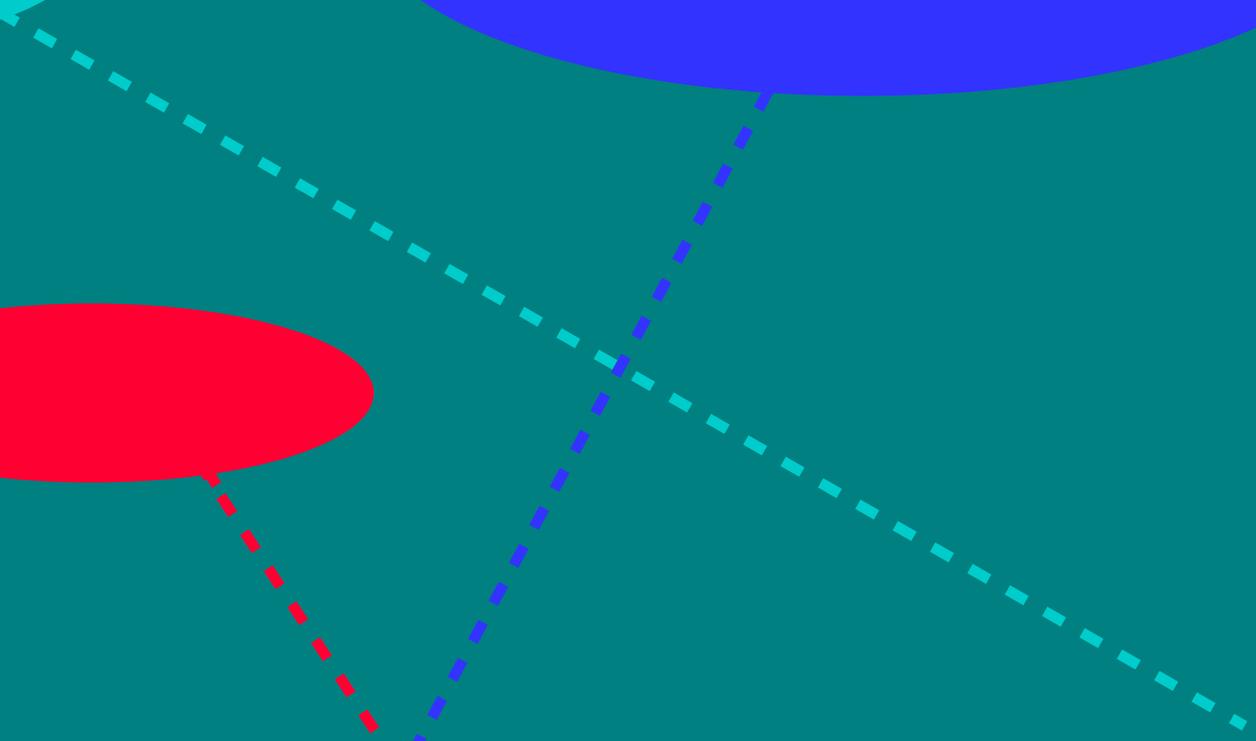
Monitoring

- Black Box with GPS
- TOMS with PDA or laptop
- GPRS through GSM, CDMA or satellite
- Automated schedules for data transfer
- Direct to monitor/server
- GPS Zones initiate/prompt TOMS

Monitoring

- Black Box with GPS
- TOMS with PDA or laptop
- GPRS through GSM, CDMA or satellite
- Automated schedules for data transfer
- Direct to monitor/server
- GPS Zones initiate/prompt TOMS
- Warnings and notices to drivers

Trial



Trial

■ Australian Pinnacle Tours

Trial

- Australian Pinnacle Tours
- Customised electronic log book (TOMS)

Trial

- Australian Pinnacle Tours
- Customised electronic log book (TOMS)
- Nambung and Yanchep NP

Trial

- Australian Pinnacle Tours
- Customised electronic log book (TOMS)
- Nambung and Yanchep NP
- Nokia phone with Java

Trial

- Australian Pinnacle Tours
- Customised electronic log book (TOMS)
- Nambung and Yanchep NP
- Nokia phone with Java
- GPRS using GSM network

Trial

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- Nambung and Yanchep NP
- Nokia phone with Java
- GPRS using GSM network
- Team - District/PVS

Trial

- Australian Pinnacle Tours
- Customised electronic log book (TOMS)
- Nambung and Yanchep NP
- Nokia phone with Java
- GPRS using GSM network
- Team - District/PVS
- Rules

Costs - (Operator)

The diagram features three colored ovals: a cyan oval on the left containing the text 'Costs - (Operator)', a blue oval on the top right, and a red oval on the bottom left. Three dashed lines connect the ovals: a cyan dashed line from the cyan oval to the blue oval, a blue dashed line from the blue oval to the red oval, and a red dashed line from the red oval to the cyan oval.

Costs - (Operator)

- Base unit - (Black box) \$150/month

Costs - (Operator)

- Base unit - (Black box) \$150/month
- Base Unit with GPS \$350/month

Costs - (Operator)

- Base unit - (Black box) \$150/month
- Base Unit with GPS \$350/month
- Communication costs \$20/month

Costs - (Operator)

- Base unit - (Black box) \$150/month
- Base Unit with GPS \$350/month
- Communication costs \$20/month
- Installation costs \$150

Costs - (DCLM)

The diagram consists of three colored ovals: a cyan oval on the left containing the text 'Costs - (DCLM)', a blue oval on the top right, and a red oval on the bottom left. Three dashed lines connect the ovals: a cyan dashed line from the cyan oval to the blue oval, a blue dashed line from the blue oval to the red oval, and a red dashed line from the red oval to the cyan oval.

Costs - (DCLM)

■ TOMS forms

\$3000

Costs - (DCLM)

- TOMS forms
- Server

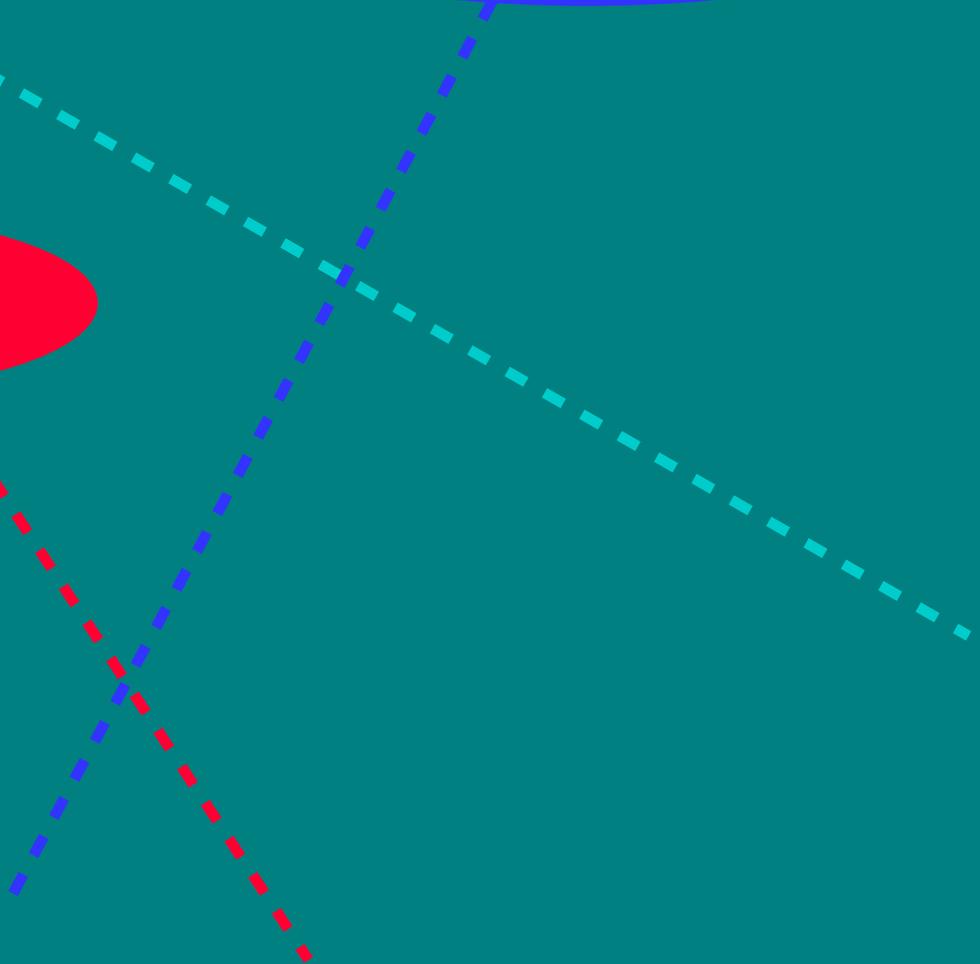
\$3000

\$3000

Costs - (DCLM)

- TOMS forms \$3000
- Server \$3000
- Communication costs \$150/month

What next?



What next?

- Inter agency working Group

What next?

- Inter agency working Group
- Review results of TOMS trial

What next?

- Inter agency working Group
- Review results of TOMS trial
- Trial (marine) with GPS facility

What next?

- Inter agency working Group
- Review results of TOMS trial
- Trial (marine) with GPS facility
- Assess capability to implement statewide

What next?

- Inter agency working Group
- Review results of TOMS trial
- Trial (marine) with GPS facility
- Assess capability to implement statewide
- Ownership of data