

DISCUSSION SESSION

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Will the Shared Service Centre (SSC) be available online? How will isolated regions access this info?

The Government realises that it needs to address the issue of Wide Area Networks (WANs) for isolated areas.

How can we minimise the impacts of so many staff being left within the Department out of our own budget?

The Government has made the problem of “left over staff” seem smaller by calculating how many staff will be left over in each Department rather than in the Government as a whole. A process is currently being developed to minimise this effect.

How can CALM staff provide a greater service to our stakeholders than the one we are receiving from the Shared Service Centre? Especially when the technology is dehumanising client contact.

The Government is currently developing community forums, ongoing consultation processes and the release of publications. It is up to us to make it work as best as we can for CALM.

At last year’s PVS Workshop we were told there was to be no redundancies. This year there seems to be a complete turnaround. You mentioned approximately 900 positions were to become redundant throughout Government.

Technically these positions will either cease to exist or move to the SSC, nobody will be become redundant. People may move within the Department to another job or outside of the Department to other agencies through natural attrition. Those who wish to stay at CALM, although their position no longer exists, will undergo job-training preparation so that they may apply for jobs either within CALM or other agencies.

Will the SSC be responsible for recruitment of employees for all agencies or will CALM be accountable for their own?

CALM will be able to recruit their own employees.