

Overall Feedback Responses Parks and Visitor Service Workshop

1. Did the format of the workshop meet your expectations?

"Yes." = 13 respondents.

Yes great.

Yep.

Yes – Good.

Yes, all good.

Yes, enjoyed the field trips.

Yes, definitely. I got a lot out of it.

Yes, very informative.

Yes, good variety of presentations.

Yes. Great diversity and very worthwhile with field trips.

Very much so. Even better than going to an expensive conference!

Yes – information sharing, issue raising, problem solving, team building and feeling good! About my work and that of others.

Had no expectations, first workshop.

Yes. It exceeded them. First-timer, new, very useful and productive and informative and fun.

Yes. Breaking sessions with outdoor – healthy parks activities was great.

Yes and no. I enjoyed it but found the policy-type lectures were a bit dry and a lost opportunity. Regional was excellent.

Yes to some extent. I would like to see more on the "Tools" available to assist regions in achieving their outcomes and directions on ways to progress issues (whether perceived or not) forward.

Much better – great mix of active and listening activities.

2. What aspects of the workshop best worked for you?

Interaction activities with other people.

Networking, updates through presentations.

Toilets. Indigenous Issues. Bill Bennell.

Obviously networking. Excellent field trip to Leeuwin Nat. NP. Good to see on ground works and talk to PVS staff who managed the project and how they handled all the issues. Social events were good.

Smooth running. Field trips. Activities on last morning – re-inspired me about being part of PVS.

Regional. Presentations. Field Trips. Social sessions. Workshop.

Meeting other people, interactive aspects.

Informative presentations.

Choice of speakers/presentations and field trips.

Venue.

ORV, moorings.

Speaker on toilet cleaning (interesting). Joint management.

Presentations of various aspects – ORV's, Dunny's etc.

Ability to learn about all aspects of PVS in short time. Would never gain that understanding from just being in the office.

The variety of talks / activities.

Interacting with people from other areas with same issues and how they are dealing with them.

Interactive discussions, comparing district issues.

Tammie Reid's workshop.

Tammie Reid's session. Really valuable to be able to discuss issues with others and be able to have points of view considered. It was also good to hear talk on EEO.

Tammie Reid's session. Busselton Field trip.

3. What aspects would you have changed? What would you have added/deleted?

"None." = 2 respondents.

Legislation.

Encourage new staff to attend and present especially if they are in new roles or developing areas.

Maybe 3 days. Have social party on first night with ample recovery time next morning.

The format!!! I would have Tammies style workshop on day one – and then form working groups which met again during the workshop to further workshop and discuss issues -> give us time at the workshop rather than expecting us to progress at home on top of busy schedules. I would also structure the talks differently. I.E. running concurrently for 1 hour; moorings, nearer to nature, indigenous. So you can go to the speaker that interests you most – listen to that and then really discuss and share issues. The social time is great but I feel that structured networking (ie in workshops) can be much more effective and also draws you to people with similar interests. In a lot of ways you could do a lot more with the number of people and enthusiasm. Inspirational speaker to start with on day one – even personal development kind of thing – ie something like being happy, etc. (would meet some of those morale needs.)

4. Were you satisfied with the venue (meals, accommodation, theatre, etc)?

"Yes." = 8 respondents.

"Yes. Good." = 2 respondents.

"Absolutely." = 2 respondents.

All good.

Yeah.

Very satisfied.

Yep, great being by the water. Accom good.

Yes. Internet access – e-mails required.

Yes, the pub night was a blast.

Very. Chairs a little uncomfortable.

Accom – very good

Yes. Accommodation was wonderful. Meals were ok.

Very Satisfied. Meals-good. Accom – Fantastic. Theatre, Quiz Night and Entertainment Sensational.

Yes. Excellent. However would have preferred not to share a room.

Well done to those who organised meals, accom and entertainment.

Yes, but lack of breakfast.

Yes, very delightful meals thanks to the Koombana Bay Sailing Club. Top Accommodation.

Very good! Great venue (long walk in the rain though!) very accommodating (helpful with food – a little fatty – but great for large scale catering.)

Meals -> ok. Needed more vegetables (more balanced food.)

Yer – breakfast a bit light on. Presentation room a bit noisy.

Okay – next time ask for low cholesterol.

Meals-Ok! More fresh fruit – All meals and as snacks between. Breakfast choice mediocre. Accommodation – excellent.

Accommodation was great. Night at pub really fun. Food was very ordinary.

Accom – very good. Meals – ladies tried very hard but wasn't the best. Venue, awesome.

5. Please use the below scale to rate your overall view of the workshop by circling one number for each question:

Strongly agree 1 <-> 5 Strongly Disagree	1	2	3	4	5
The key issue presentations were relevant to my needs	\	\	7	10	14
The quality of presentations	\	\	3	15	13
The presenters encouraged interactive exchange	\	2	7	15	7
Key Issues were raised and discussed	\	1	4	14	12
The workshop builds networks and camaraderie	1	\	\	4	26

Common Issues

Field Trips

Field trips because you see the end result of lots of different peoples hard work.
Site visits (although long trips – possible time to discuss issues!) Interesting lectures (broke up the long drags of sitting in uncomfortable chairs.)
Outings – but sometimes the getting of background info too long.
Field trips in arvo.
The combination of field trip, social and sessions was great.
I enjoyed the regional setting and opportunity to site visit. Tammies facilitation was excellent.
Field trips, accommodation, entertainment.
Field trips. Showed on ground application of all of the work that gets done – planning, design, operation.
Regional is good. Field trips are good.
The field trip to Wellington was great.
Field trips. Facilitated session.
Field trips to focus on more PVS matters than mining etc.
Added more to workshops. The field trip to the mine site didn't work well for me -> too cold and hard to concentrate.
The field trips were good. Maybe the way in which they were presented could be more closely looked at and identify particular issues, opportunities etc.
Got to see all field trips.
Time too long on Wellington Field trip. Daniella's idea for in Regional picture/poster display would be fab.

Presentations

More presenters from outside agencies – need to be relevant.
Some (only very few) presentations weren't highly relevant. Although about 90% were very pertinent. I would have added some longer workshopping of issues that have been around for a few years to get clear direction of a way forward. EG. Information -> working towards a unified PVS way of getting web and publications projects organised across the state.
Buses were very uncomfortable! Some more challenging presentations would have been good.

Regional Updates

Regional updates needed. Good representation from all dist/regions required.
Regional updates to be added.
More regional PVS updates from around the State eg Kimberley, Pilbara etc.
Regional Reports.
Regional Reports. Outside presenters. Little bit more 'Free networking' time. i.e. not organised.

Presentation from AHU

Presentation from Aboriginal Heritage Unit.
A presentation from the Aboriginal Heritage unit.

Group Activity Earlier

The group activity on day 4 to be conducted earlier.
Had Tammies session 1st. Had list of participants and names of colleagues in same unit (Only because I have a bad memory.)
Team building activities – day one.
More hands on, group activities, out presenters (info).