Monitoring Visitor Usage of the Swan Estuary Marine Park



Focusing on Measures of Recreational Quality

Project by Joanna Tonge Supervised by Dr. Sue Moore CALM Liaison Kylie Ryan Funded by Murdoch University and CALM Recreation and Tourism Research Reference Group

Presentation Outline

Introduction:

- Background
- Recreational quality
- Methodology:
 - Visitor usage
 - Recreational quality
- Results
- Comparison of measures
- Recommendations



Introduction

Swan Estuary Marine Park Declared 25th May 1990 3 small areas of Swan Estuary = 340ha Alfred Cove = 190ha ■ Milyu = 95ha Pelican Point = 40ha Adjacent Nature Reserves Habitat for migratory water birds





Introduction

Recreational Quality

- Important management objective
- Measured via visitor satisfaction
- North America: crowding



- Western Australia: "are you satisfied?"
- Need to link satisfaction with management
- Techniques suggested but no studies to test theory

What are the visitor numbers, locations and activities in SEMP? Visitor snapshot Visitor questionnaire What are visitors' preferences and expectations regarding management of SEMP? Visitor questionnaire Measures of recreational quality How can social information needed for managing visitor use best be collected and recollected as

needed?

Recommendations

Visitor Snapshot

- 26th April 2003
- Observation of three sections simultaneously (aerial survey would not provide this)
- 8am, 12pm and 5pm
- Location, activity, age, gender and number recorded
- Questionnaire
- May August 2003
- Visitor characteristics
- Visit characteristics
- Importance of environmental conditions within SEMP
- Satisfaction of environmental conditions within SEMP
- Potential management options

Importance – Satisfaction Spatial Analyses

Importance and satisfaction measured on same

5 - point scale, 1 = low 5 = high

- Mean of importance = x coordinate
- Mean of satisfaction = y coordinate



Statistical Importance – Satisfaction Analyses

- 1. Calculation of gap = mean satisfaction mean importance
- 2. Positive Gap = no management action
- 3. Negative Gap = management action required
- 4. Two sample t test whether gap value statistically significant

Environmental Condition	Satisfaction	Importance	Gap
Wildlife	4.5	3.3	+1.2
Litter	2.5	4.0	-1.5

Visitor Snapshot Total number of visitors = 486 8am = 204 (42%) 12pm = 107 (22%) 5pm = 175 (36%)

Alfred Cove = 317 (65%) Pelican Point = 53 (11%) Milyu = 116 (24%)

Gender: Male = 65% Female = 35%

Age Groups: 25 - 39 = 51% Under 15 = 5% Activities:

Cycling (44%) Walking (18%) Walking/dogs (17%) Windsurfing (9%)



Questionnaires 132 completed, response rate 64%

Group size = 1 (48%) Age Group = 40-59 (41%) Gender = Females (50%) Couples (21%) Activity = Walking (61%)



■ Local ■ Perth □ Other WA □ Interstate ■ Overseas

Higher importance = litter, wildlife Lower importance = kitesurfers, windsurfers

Higher Satisfaction = access to River, dog restrictions Lower satisfaction = cyclists, litter

Management Options = replanting of native vegetation

Spatial Analysis for Alfred Cove



Satisfaction

- -- Presence of information signs
- --- Presence of kite surfers
- **Dog Restriction**

Spatial Analysis for Pelican Point



Spatial Analysis for Milyu



Spatial Analysis for SEMP



Spatial Analyses

Environmental Condition	Alfred Cove Matrix	Pelican Point Matrix	Milyu Matrix
Litter	B	B	D
Places to park	A	<mark>.</mark>	C
Access to River	•	B	B
Presence of wildlife	•	в	в

Categories:

- A = Possible overkill
- B = Keep up the good work
- C = Low priority
- D = Concentrate here

Statistical Analyses

Environmental Condition	Alfred Cove	Pelican Point	Milyu
Access to River	0.2	0.46*	0.4
Smell of the River	0.92*	0.31	0
Condition of the River	0.06	-0.5*	-1.4
Presence of wildlife	-0.33	-0.36*	-0.4
Presence of litter	-0.61*	-0.63*	-1.6
Places to park	0.78*	0.60*	-0.25
Condition of the path	-1*	0.03	0

* Denotes a statistically significant Gap value

Denotes that management attention is required

Conditions that require Management Attention

Environmental Condition and Location	Spatial Method	Statistical Method
Alfred Cove	No	Yes
Presence of wildlife		
Presence of litter	No	Yes
Condition of path	Yes	Yes
Pelican Point	No	Yes
Condition of River		
Presence of litter	No	Yes
Presence of wildlife	No	Yes
Milyu	Yes	No
Presence of litter		

Comparison of Methods

Spatial Analyses

- Visual
- Simple analysis

Good for managers with:

- small budget
- limited computer knowledge
- limited statistical knowledge

Statistical Analyses

- Easy to store
- Easy to interpret
- More statistically sound
- Easily tabulated for use in Annual Report

Recommendations

- 1. Repetition of visitor survey in summer months
- 2. Treat each section of SEMP as separate management identity
- 3. Adopt management practices supported by visitors
- 4. Rectify conditions that were identified as requiring improvement
- 5. Examine feasibility of adopting a integrated visitor monitoring program
- 6. Examine feasibility of adopting statistical importance satisfaction analyses

Thank you for listening.

Questions?