

# Information Available & Managed Effectively?

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Paul Jones

# Old management model

- ▶ Service (output) based planning, budgeting, performance management.
- ▶ Characterised by:
  - autonomy of Service delivery;
  - hierarchical, vertical structure;
  - so called "silos"

# Corporate perspective of old model

- ▶ Processes are disconnected;
- ▶ People not on same team;
- ▶ Funding in many separate budgets;
- ▶ Information not visible or easily shared;
- ▶ Systems don't interoperate;
- ▶ Infrastructure is fragmented.

# Why do we need to change?

- ▶ **Effectiveness challenges** - Government looking for outcomes across Services and across Agencies
- ▶ **Efficiency challenges**
  - duplicated data
  - restricted access to existing data
  - skill base maintenance

# Where does DEC want to go?

- ▶ DEC is developing a more corporate information management model
  - Transitioning IM from a vertical Service focus to more of a horizontal across-Service orientation.

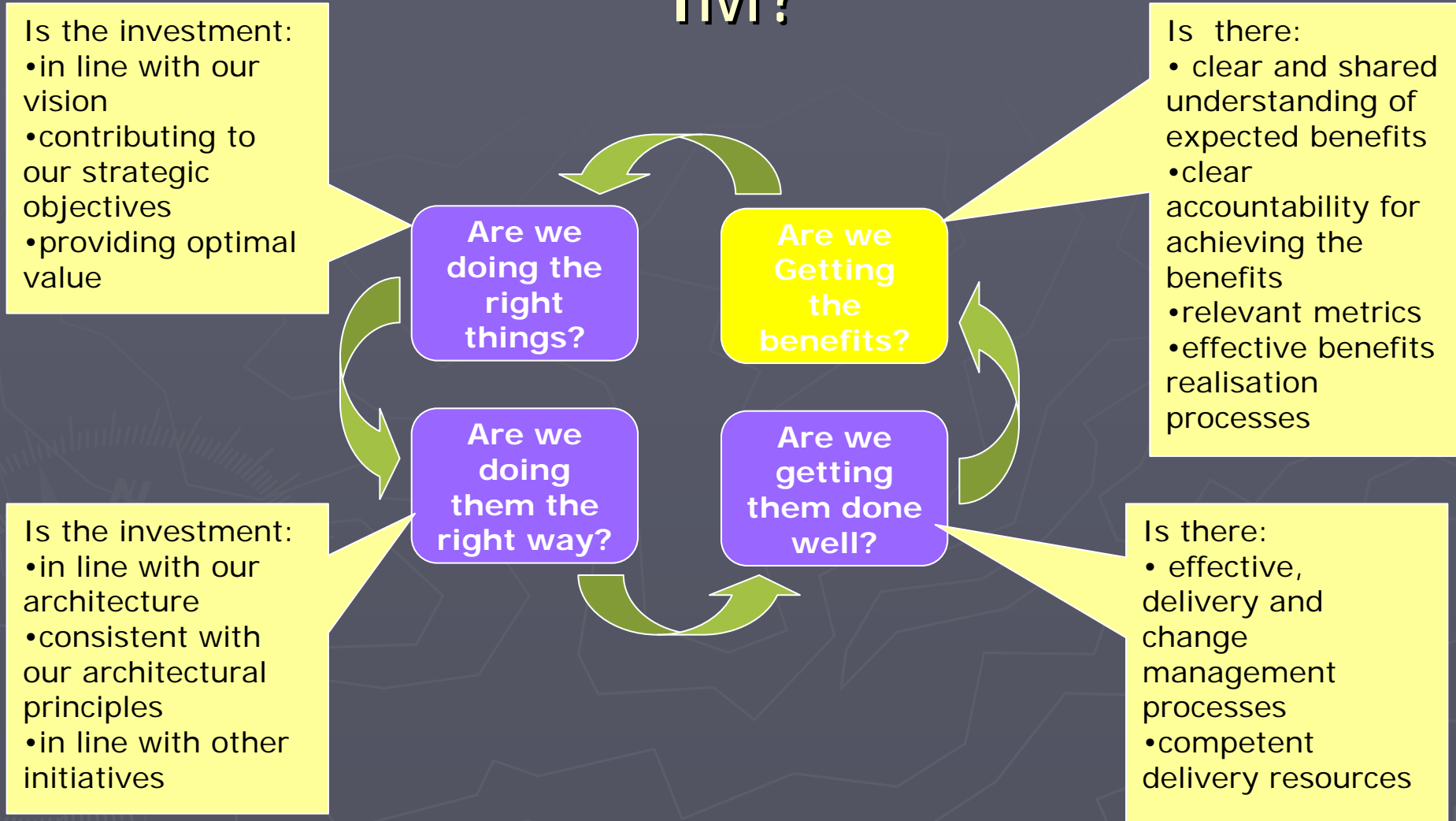
# How are we getting there?

- ▶ Increase the strategic management of information management inputs
  - corporate standards in business, information, applications, technology.
  - project portfolio management.
  - governance.

# Key Principles

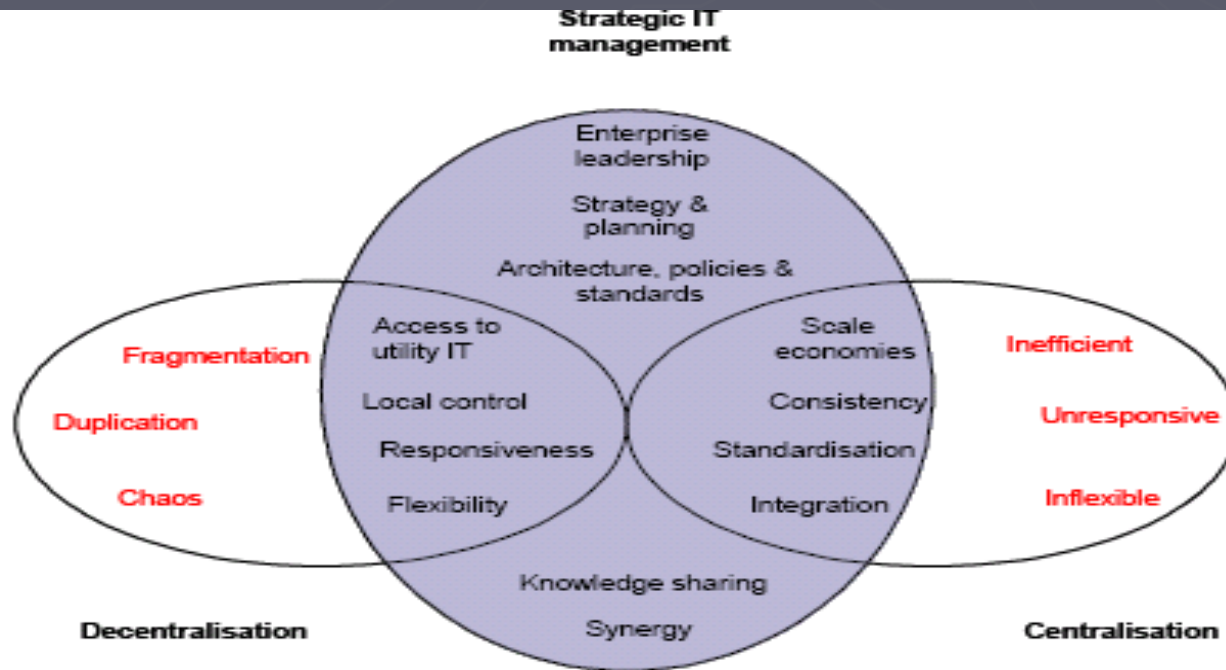
- ▶ Information management is:
  - driven by business needs
  - uses corporate standards
  - is governed by corporate processes
  - has defined roles and responsibilities
  - has clear accountabilities

# Is adaptive management relevant to IM?





# Centralisation or decentralisation striking the balance



Source: Ovum