Information Available & Managed Effectively?

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Old management model

- Service (output) based planning, budgeting, performance management.
- Characterised by:
 - autonomy of Service delivery;
 - hierarchical, vertical structure;
 - so called "silos"

Corporate perspective of old model

- Processes are disconnected;
- ▶ People not on same team;
- Funding in many separate budgets;
- ▶ Information not visible or easily shared;
- Systems don't interoperate;
- Infrastructure is fragmented.

Why do we need to change?

- ► Effectiveness challenges Government looking for outcomes across Services and across Agencies
- Efficiency challenges
 - duplicated data
 - restricted access to existing data
 - skill base maintenance

Where does DEC want to go?

- ▶ DEC is developing a more corporate information management model
 - Transitioning IM from a vertical Service focus to more of a horizontal across-Service orientation.

How are we getting there?

- Increase the strategic management of information management inputs
 - corporate standards in business, information, applications, technology.
 - project portfolio management.
 - governance.

Key Principles

- ► Information management is:
 - driven by business needs
 - uses corporate standards
 - is governed by corporate processes
 - has defined roles and responsibilities
 - has clear accountabilities

Is adaptive management relevant to IM?

Is the investment:

- •in line with our vision
- contributing to our strategic objectives
- providing optimal value

Is the investment:

- •in line with our architecture
- consistent with our architectural principles
- •in line with other initiatives

Are we doing the right things?

Are we doing them the right way?

Are we Getting the benefits?

Are we getting them done well?

Is there:

- clear and shared understanding of expected benefits
- clear
 accountability for
 achieving the
 benefits
- relevant metrics
- effective benefits realisation processes

Is there:

- effective, delivery and change management processes
- competent delivery resources

Centralisation or decentralisation striking the balance

