



Peng Soong prepares for a busy day as new manager of Information Services Section. Photo by Verna Costello

New section manager

PENG Soong has been appointed manager of the Information Services Section of the Information Management Branch.

She is responsible to acting branch manager Colin Pearce for the management of CALM's information technology facilities.

Peng sees her main challenge as providing the effective and efficient delivery of information services to support the corporate objectives of CALM by delivering the right information to the right people at the right time.

"I believe that if I do this, staff can perform more effectively, making informed

decisions that will foster the achievement of organisational goals," she said.

"I need to find out what services are needed, so I will be conducting surveys to find out what they are and how Information Management Branch can better deliver them.

Peng says she has made a commitment to providing quality customer services and the delivery of top quality information.

She comes to CALM after eight years with the Department of Land Administration (DOLA), where she was extensively involved in strategic information technology

planning, the management of Information Systems Service Delivery projects, and the implementation of client/server technology.

Gardening and listening to classical music are Peng's favourite leisure pursuits.

She is married to David, an engineer, and they have two children—a son, Wei, who is a university student, and a daughter, Ming, who is a high school student.

We wish Peng a happy, challenging and satisfying sojourn with CALM, and look forward to learning about her and her section's successes in future issues of *CALM NEWS*.

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